

DIRECTOR OF SHARED SERVICES

GLOBAL SERVICE SECTOR PLC

Manchester Area

Salary c.£70,000 + benefits

This high profile, successful, quoted international Group has strongly-branded, decentralised operations throughout the UK and overseas. Its major UK subsidiary, with multiple regional operating companies, has recently completed a strategic realignment of its core activities. This has involved significant investment in IT-enabled business processes and the creation of a Shared Service Centre. This pivotal business resource is the strategic hub for the UK's financial and business support functions and the Group now seeks to appoint a progressive finance professional to spearhead its on-going development.

Reporting to the UK Finance Director, you will be responsible for leading, managing and developing business systems and staff resources of 120 people in order that consistently high service is delivered to the operating companies and the Group. You will work pro-actively with the operating companies' Managing Directors and Finance Directors to identify and implement their functional as well as financial and management information requirements. As the central

catalyst for business process improvement, including e-commerce and web enabled developments, you will continually challenge and improve previously agreed service levels and operating standards, as well as enhance business measurement tools such as key performance indicators.

With a strong commitment to Client Service, you will be an ambitious and professionally qualified accountant with well-developed technical, organisational and leadership skills. A team player with excellent communication skills, you will have experience of motivating, managing and coaching individuals at all levels. With a proven track record of achievement within a fast moving, customer and results focused environment you will also have experience of business continuity planning, ideally within a shared service centre or comparable mission-critical service operation.

This is an excellent opportunity for an ambitious, technically astute professional to join a substantial global Group and contribute significantly towards its performance and development.



·FLETCHER·JONES·
search and selection



Applications in strictest confidence, in the form of a CV and covering letter, stating salary details and quoting reference 01/17/FT to: Charles McGarry or Martin Mackenzie at Fletcher Jones Ltd, Hanover House, 45/51 Hanover Street, Edinburgh EH2 2PJ. Tel: 0131 226 5709, Fax: 0131 220 1940, email: replies@fletcher-jones.co.uk